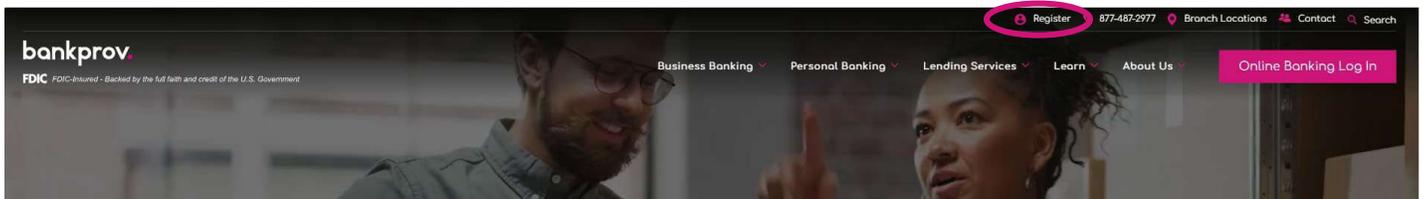


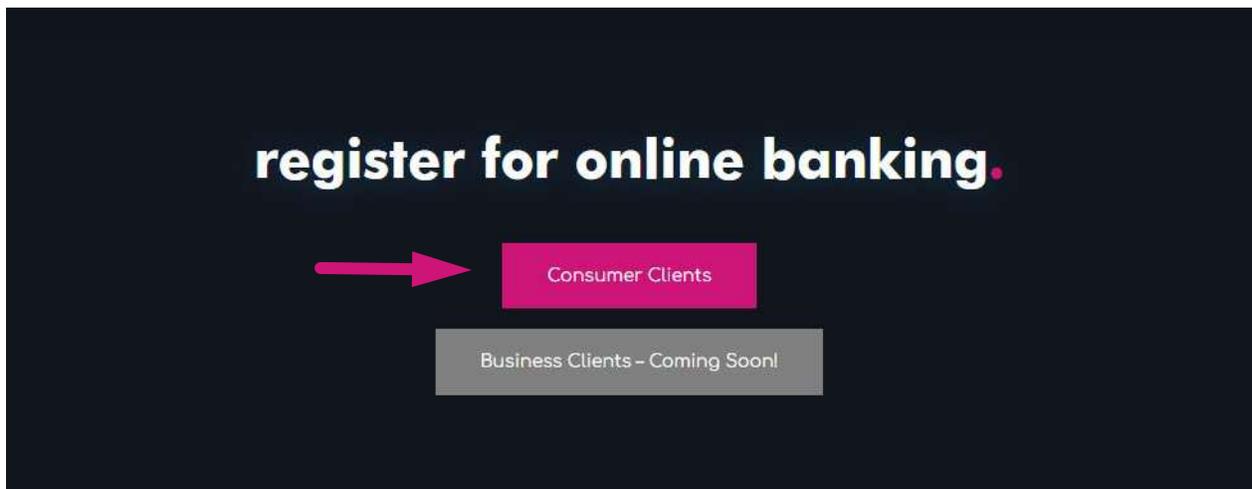
Enrolling in BankProv's Online Banking is quick and simple, giving you convenient access to your accounts anytime, anywhere. By following a few straightforward steps, you can securely set up your online banking profile and start managing your finances with ease. Whether you're on your computer or mobile device, this guide will walk you through the self-enrollment process, ensuring a seamless experience from start to finish.

1. **Visit the BankProv website to get started - [bankprov.com](https://bankprov.com)**
  - o This process can be completed either on a desktop or mobile device.
2. **Click the "Register" Button**

Locate the "Register" button at the top of the homepage and click it.



3. **When the popup appears, click on the 'Consumer Clients' button**



**4. On the next screen, please review the Online Banking Agreement**

- Click the hyperlink titled "Please review the Online Banking Agreement."
  - *Note: If you skip this step, you will receive an error message and must review the agreement before continuing.*
- After reviewing, click "I Agree" to proceed.

**FDIC** FDIC-Insured — Backed by the full faith and credit of the U.S. Government



Accept Disclosure

Please review the Online Banking Agreement

By clicking "I Agree" below, you agree to the terms and conditions set forth in the above agreement.

**5. Next, complete the self-enrollment form**

- Enter your personal details exactly as they have been provided to BankProv.
- If you encounter issues, please reach out to the bank to verify your information for accuracy.



Registration

Account Number \*

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Social Security Number \*

---

First Name \*

---

Last Name \*

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Date of Birth \* (MM/DD/YYYY)

MM/DD/YYYY

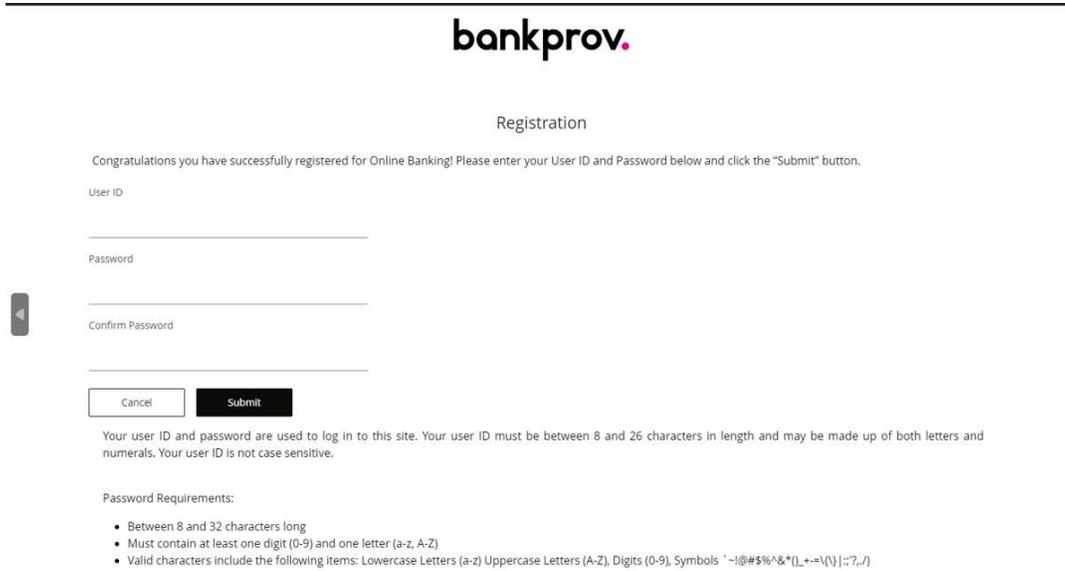


Home Phone

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City

6. **Once you have successfully registered, you will be asked to set up your User ID and Password**
- Create a secure User ID and Password on the provided screen.

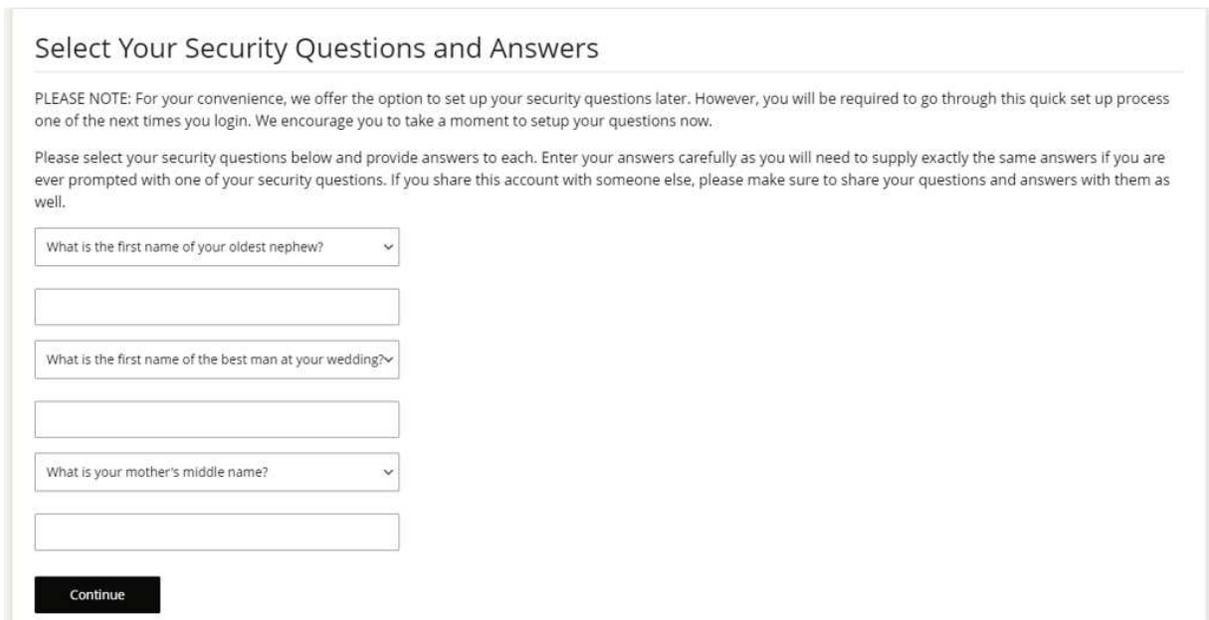


The registration screen for BankProv. At the top is the BankProv logo. Below it is the heading "Registration". A message reads: "Congratulations you have successfully registered for Online Banking! Please enter your User ID and Password below and click the 'Submit' button." There are three input fields: "User ID", "Password", and "Confirm Password". To the left of the "Confirm Password" field is a small icon of a person. Below the fields are "Cancel" and "Submit" buttons. A note states: "Your user ID and password are used to log in to this site. Your user ID must be between 8 and 26 characters in length and may be made up of both letters and numerals. Your user ID is not case sensitive." Below this is a section for "Password Requirements":

- Between 8 and 32 characters long
- Must contain at least one digit (0-9) and one letter (a-z, A-Z)
- Valid characters include the following items: Lowercase Letters (a-z) Uppercase Letters (A-Z), Digits (0-9), Symbols `~!@#%&\*( )\_+~\{}|;:?./`

7. **Next, you will be prompted to choose and answer security questions**

- Select security questions and provide your answers.
- Confirm the questions and answers on the next screen, making any edits if necessary.



The screen titled "Select Your Security Questions and Answers". It includes a "PLEASE NOTE" section and instructions. There are three dropdown menus for selecting questions, each followed by a text input field for the answer. The questions are: "What is the first name of your oldest nephew?", "What is the first name of the best man at your wedding?", and "What is your mother's middle name?". A "Continue" button is at the bottom.



The review screen titled "Please Review Your Security Questions and Answers". It lists the three questions and their answers, which are redacted with black bars. There are "Edit" and "Submit" buttons at the bottom.

**8. Afterwards, you will be asked to verify or update your email address**

- Please make sure to check the email address displayed and update it, if necessary, before confirming.

Verify or Update Email Address

Primary Email:  
lorenswindell@gmail.com

New Email Address: lorenswindell@gmail.com

Confirm Email Address:

Secondary Email Optional:  
lswindell@bankprov.com

Delete This Email

New Email Address: lswindell@bankprov.com

Confirm Email Address:

Cancel Confirm

**9. Welcome to Online Banking with BankProv**

- Once you have completed all steps, you will be directed back to the home page for your online banking account.